

National Projects

No	Title	Year
1	Enhancing Customer Relations Management, Stakeholder Engagement & Public Accountability for Government of Sikkim	2003
2	Service Delivery Report Card – Development of Methods & Baseline Surveys for the Jharkhand Participatory Forest management Programme	2004
3	Design and Development of a roadmap to implement user feedback mechanism in Maharashtra	2004
4	Social Audit of Public Services in Delhi	2006 and 2008
5	Designing and Developing an Operational Framework for introducing a customer report card for the Bangalore Electricity Supply Company (BESCOM)	2007
6	Demand Assessment on Water and Sanitation Services in 6 medium sized towns in India	2007
7	Assessing Citizen Satisfaction in Urban Service Delivery in Kolkata Metropolitan Area	2007
8	Social Audit of Public Services in Kohima district, Nagaland state	2009
9	Social Audit of Public Services in the Union Territory of Dadra and Nagar Haveli	2009
10	Citizen Report Card on Non-Motorized and Public Transport Services in Pune	2009
11	Designing a Credible Rating System & Developing a Client Charter for Recruiting Agents; Designing and Implementing a Report Card on the Offices of the Protectors of Emigrants & Recruiting Agents and; Developing Guidelines for Establishing a National Professional Body for Recruitment Agents	2009
12	Designing and Implementing Citizen Report Cards for 60 Gram Panchayats in West Bengal	2009
13	Citizen Report Card on public services provided by Mysore Municipal Corporation and Mysore Urban Development Authority	2010
14	Citizen Report Card on Corruption in Raichur District, Karnataka	2010
15	Social Audit of Public Services in Amritsar, Punjab	2010
16	Citizen Report Card (CRC) on eight Public Services in Rural Bihar - DFID/Govt of Bihar/Deloitte/PAF	2011-13
17	Community Score Card in Tanzania: Community Score Card to enhance accountability and process monitoring of community based conditional cash transfer programs (CBCCT) in Tanzania	2012
18	Impact Evaluation of Sanitation Behaviour Change Communication Campaign - Arghyam/CoG/PAF	2013-14
19	Impact Evaluation of Behaviour Change Communication Campaign - Arghyam/CoG/PAF	2013-14
20	CRC on Sanitation in Tamil Nadu and Odisha- PAC/BMGF/PAF	2014-16
21	UNICEF sponsored Knowledge Community on Children in India [KCCI] Internship programme	
22	World Bank, KUIDFC and KUWSDB - Karnataka Urban Water Sector Improvement Project on 24/7 water supply in the three districts of Hubli-Dharwad, Belgaum and Gulbarga.	
23	Socio-Economic Survey of Devraj Urs Market, Mysore.	
24	Citizen Report Card in Bihar	
25	Assessment of Early Childhood Care for Development Programs in Karnataka a UNICEF study.	