

**PUBLIC AFFAIRS FOUNDATION [PAF] - A SNAPSHOT - May 2017**

15 KIADB Industrial Area, Jigani Link Road, Bangalore 560105, India  
 T: +91 80 27839918/19/20 E: director@pafglobal.org W: www.pafglobal.org

**Mission - Partnership For Better Governance**

The Public Affairs Foundation - a knowledge-based service organisation - is committed to improving the quality of governance by providing advisory support and customised knowledge products to a wide range of clients in the public arena. PAF's strengths lie in its rich experience and ability to conceptualise, plan, and design fact-finding projects; collect, analyse, interpret and disseminate authentic and comprehensive user feedback; and monitor processes and evaluate interventions.

**Social Accountability**

Established in 2003, PAF has completed numerous social research projects **in India and overseas** using social accountability tools such as **Citizen Report Cards (CRCs)** and **Community Score Cards (CSCs)**. With sound and well tested methods, and emphasis on quality, PAF has been able to deliver reliable assessments, inputs and insights into service delivery reforms based on citizen feedback and establish the Foundation's credibility in the development sector. PAF has been constructively collaborating and partnering with **Municipal Corporations, State & Central Governments in India, International Donors, and Civil Society Organisations** to "**close the citizen feedback loop**" by listening to citizens voices in order to enable them effect evidence based reforms and improvements.

**Structure and Management**

- PAF is registered as a Section 8 Not-for-Profit Company under the Indian Companies Act 2013 (Sec 8, Act of 1956). Its policies and services are guided by an eminent **Board of Directors** consisting of well-known professionals with a wide range of expertise and domestic/international experience in operational and advisory work.
- **Padma Shri Dr Samuel Paul** [1930-2015], **Founder of Public Affairs Foundation**, was its **Chairman** till his demise in October 2015. He was also the Founder of **Public Affairs Centre**, a Not-for-Profit think tank, known internationally for its work on governance and public accountability, and a former Director of the **Indian Institute of Management, Ahmedabad** and Advisor to the **World Bank, UNDP, and ILO**.
- **Mr Sudhakar Rao, IAS (Retd)**, former **Chief Secretary, Government of Karnataka**, is PAF's **Chairman** since November 2015. He has held several senior positions in **Government of India** and is an Independent Director on the boards of several well-known companies.
- The Foundation's services are delivered by a highly skilled team of staff and consultants with considerable national and international experience. It is headed by **Executive Director Ravishankar Rao**, a senior management executive with extensive experience in leading commercial organisations in India and overseas and close association with the non-profit sector.

**Sectoral Areas of Work**

- Social Accountability (SA) Tools
- Monitoring and Evaluation; Impact Assessment
- Poverty Alleviation, Pro-poor Services, Electricity, Water, Sanitation, Health, Nutrition, Public Transport, Roads, Food Security & Public Distribution, Immigration, Social Security, Education, Direct Benefit/Cash Transfers, Social & Physical Infrastructure, ...

**Expertise**

- Public Service Delivery Assessment, Impact Assessment, and Evaluation of schemes and programmes using Social Accountability Tools
- Workshops on SA Tools to train and build capacities within client organisations to help develop internal capabilities for assessment, monitoring, and evaluation of public service delivery and programmes

**International Projects**

- **Africa:** Kenya, Zanzibar & Mainland Tanzania, Ethiopia, Uganda, Senegal, Malawi, Egypt
- **Asia Pacific:** Philippines, Vietnam, Laos, Pakistan, Bhutan

- **Eurasia:** Ukraine, Kyrgyzstan, Tajikistan
- **Middle-East:** Jordan

**Projects in India - State Governments & Union Territories**

- Karnataka
- Nagaland
- Sikkim

- Delhi / NCR
- Punjab
- Dadra & Nagar Haveli

- Maharashtra
- West Bengal

- Madhya Pradesh
- Bihar

**International Donor Agencies / Clients Served**

- World Bank
- DFID
- R4D
- TIRI
- Govt of Tanzania, TASAF

- Asian Development Bank
- Adam Smith International
- Open Society Institute
- CARE International / ANSA-AW
- Govt of Malawi/MASAF/LDF-TST

- UNDP
- UNICEF
- UN Habitat
- Google
- Action Aid

- Japan Bank For International Cooperation
- Transparency International
- TEPAV, Turkey
- University of California at Berkeley
- Govt of Egypt: MOIIC/IDSC; MHUCC/SRSSP

**Civil Society Organisations / Non-Government Organisations / Academic Institutions Served**

- Public Affairs Centre

- Arghyam
- Impact India Foundation / Dasra

- Jan Sahas

- VSO
- Navajeevana Mahileyara Okkuta